

28 March 2019

Budapest Airport brings back sixth Skytrax Award

Budapest Airport was last night revealed a winner at the Skytrax World Airport Awards 2019, becoming only the second airport in the history of the awards to win the same title for six consecutive years. Announced during the evening reception at the Passenger Terminal EXPO in the heart of London, the 20th Skytrax awards publicly honoured the winning airports from around the world in front of an audience of more than 8,000 influential attendees from the aviation community.

The unique awards – often known as the ‘Oscars of Aviation’ – are voted for by over 13 million airport passengers from 160 countries, evaluating airports across services and features, from arrival to departure. During the past 12 months, travellers around the globe have participated in the airport passenger satisfaction survey, resulting in Hungary’s capital city airport being declared ‘Best Airport in the Region 2019’.

“The aviation industry can be a very competitive environment, so we’re extremely happy to continue to receive recognition for all we do to ensure we go above and beyond for our customers,” says Jost Lammers, CEO, Budapest Airport. “It’s an honour to be awarded for a sixth year, especially on the back of record passenger growth levels. This award is not just for Budapest Airport but for all colleagues and partners working at the airport, as well as in Hungary. We know that passenger satisfaction requires short- mid and long-term developments, so we will not become complacent, and will ensure we continue to deliver first-class experience for all our passengers at all times,” added Lammers.

Launching a five-year development programme in 2016, the fundamental core being a complete new terminal, Budapest wants to ensure high-quality customer experience throughout the programme by continuing to deliver excellence during and after the new terminal expansion.



Photo caption: Aviation Oscars: Kam Jandu, CCO, Budapest Airport (Icentre) accepts the Hungarian gateway's sixth Skytrax 'Best Airport in the Region Award' – making history as only the second airport to win the same title for six consecutive years.

Notes for Editors

- Budapest Airport is the best airport in the Region, as recognized by Skytrax in six consecutive years from 2014 to 2019, based on passenger ratings. Budapest Airport has become the lead airport in Central and Eastern Europe in terms of passenger growth and together with its airline partners is a key contributor to the development of tourism in Hungary and Budapest.
- Budapest Airport's terminals are home to 44 airlines which transported 14.9 million passengers to 125 destinations in 45 countries in 2018 (13.5 % growth rate in 2018 vs. 2017).
- Budapest Airport in 2018 handled 146.113 tons of cargo (15.9 % growth rate vs. 2017).
- Monthly passenger traffic growth February 2019 has exceeded +6%.
- Budapest Airport's route development includes:

Already launched:

- LOT Polish Airlines 12 times weekly to London City, 18 February 2019;
- Lauda twice-weekly service to Stuttgart, 28 February 2019.

To launch:

- Wizz Air daily service to London Gatwick, 31 March 2019;
- Ryanair twice-weekly to Cork, 4 April 2019;
- Wizz Air four times weekly to Oslo, 5 April 2019;
- Transavia France twice-weekly to Nantes, 7 April 2019;
- Ryanair twice-weekly service to Cagliari, 1 May 2019;
- Ryanair twice-weekly service to Seville, 2 May 2019;
- Ryanair twice-weekly service to Bari, 3 May 2019;
- Ryanair twice-weekly service to Rimini, 3 May 2019;
- Ryanair twice-weekly service to Thessaloniki, 4 May 2019;
- Shanghai Airlines three times weekly service to Shanghai Pudong, 3 June 2019;
- Ryanair weekly service to Palma de Mallorca, 6 June 2019;
- Wizz Air, twice-weekly service to Castellón, 16 June 2019;
- flydubai daily service to Dubai, 27 June 2019;
- LOT Polish Airlines 12 times weekly to Brussels, 2 September 2019;

- LOT Polish Airlines 12 times weekly to Bucharest, 2 September 2019;
- Ryanair three times weekly service to Lisbon, 29 October 2019;
- Ryanair twice-weekly service to Porto, 29 October 2019;
- Ryanair twice-weekly service to Bordeaux, 29 October 2019;
- Ryanair twice-weekly service to Toulouse, 30 October 2019;
- Jet2.com twice-weekly service to Birmingham, 8 November 2019;
- Ryanair twice-weekly service to Catania, Winter 2019;
- Ryanair twice-weekly service to Gothenburg, Winter 2019;
- Ryanair twice-weekly service to Lappeenranta, Winter 2019;
- Ryanair three times weekly service to Luxembourg, Winter 2019;
- Ryanair twice-weekly service to Poznan, Winter 2019;
- Ryanair four times weekly service to Tel Aviv, Winter 2019.

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